

Company Information

Owner of the Website:

Company Name: Eldorado Kft.

Headquarters: H-7624 Pécs, Ifjuság útja 11.

Registration Number: 02-09-082906

Tax Number: 25898538-1-02

Contacts:

Postal Address: H-7624 Pécs, Ifjuság útja 11.

E-mail: eldoradopecs@gmail.com

Internet: <http://www.eldoradopecs.hu/>

Hosting Provider: Web-Server Kft.

Hosting Provider Contacts:

Headquarters: H-4025 DEBRECEN, Pásti utca 2. 1/5.

Phone Number:

+36 52/541 346

+36 52/311 151

+36 20/335 1162

+36 52/998 452

E-mail: info@web-server.hu

Privacy Policy

ELDORADO Nyelviskola Kft. is committed to protect the personal information of all those who visit our website. The purpose of the present privacy policy is to inform our visitors of the data processing principles and practice of ELDORADO Nyelviskola Kft.

1. Data Controller

Controller of data:

ELDORADO Nyelviskola Kft.

2. Concepts related to data management

User: a natural person, who registers to the Services and provides his or her data listed in section nr. 3. in this context.

data controller: the natural or legal person, or an organization without legal personality, alone or jointly with others, determines the purposes of the processing of data; carries out and implements

the decisions related to data controlling (including the utilized means), or get a data processor to carry these out.

data processing: any operation or set of operations which is performed on personal data, irrespective of the procedure used, such as collection, recording, structuring, storage, alteration, use, retrieval, transmission, disclosure, alignment or combination, restriction, erasure or destruction, as well as prevention of further use of data, taking pictures, audio and video recording, as well as recording of physical characteristics suitable for identifying the person (eg. finger- or palm print, DNA-sample, iris image);

personal data: any data relating to the person involved – such as name, identification number, or one or more factors specific to the physical, physiological, mental, economic, cultural or social identity of the person – as well as any conclusions relating to the person derived from the data.

approval: voluntary and definite declaration of the person's will, which is based on adequate information and giving consent to the management of data relating to him or her – involving complete or partial procedures;

erasure of data: making the data unrecognizable in such a way that their restoration is no longer possible;

3. Types of Data Collected

Personal data is any information that can be used directly or indirectly on its own or with other information to identify a natural person. With the consent of our users, our company processes the following data:

- a. We provide opportunity for our users to contact us via e-mail or Skype chat. By contacting us via e-mail, users agree to the processing of the following personal information:
 - surname
 - first name
 - e-mail address
- b. By visiting our website, users are given an anonymous session ID that Google Analytics uses to record visited websites and the start and end date of visit for statistical purposes independently of personal information. Our company cannot connect these information to personal data, users decide on whether to share these information by accepting cookies when a cookie-use notification window pops up at the bottom of the website or by using cookie settings in their browser.

Without users' consent, our company does not transfer, disclose, sell, let out or release their personal information to third parties unless it is necessary to enforce our site policies or to comply with the law.

Our company has a notification obligation in case of privacy infringements, which have to be met promptly but not later than within 72 hours after the company is informed about the incident, except when the personal data breach does not cause any major harm to those concerned. In this case, the

notification must be sent to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH). Persons affected by the incident should be notified only if the data breach is likely to pose a high risk to them.

Our visitors have the opportunity to use our website without providing personal information.

4. The Purpose of Data Processing

ELDORADO Nyelviskola Kft. is committed to process your personal data exclusively for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes, and to process only those data that are adequate, relevant and essential in the fulfilment of data collection purposes.

The Purpose of Personal Data Processing:

- a. to contact users
- b. the use of anonymous session IDs and cookies by Google Analytics is only for statistical purposes

5. Legal Basis of Data Processing

In compliance with Section 5(1)(a) of the Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information, the legal basis of data processing is the website visitor's consent.

6. Duration of Data Processing

In case of e-mails sent by our users, e-mail addresses are deleted on the 30th day following the closure of the case referenced in the inquiry, except in specific cases, if the data controller has a legitimate interest in further processing of personal data, until such legitimate interest exists. In case the visitor requests the deletion of the data processed in a written declaration, those will be deleted within 10 days.

7. Category of Processor

The processing of user data is carried out by ELDORADO Nyelviskola Kft., except for the data collected for statistical purposes that are processed by Google Analytics, by Microsoft Corporation in case of Skype chat contact.

Google contacts: **Google LLC** 1600 Amphitheatre Parkway Mountain View, CA 94043 USA

([contact details](#))

Google [Privacy Policy](#)

Google Analytics [Privacy Policy](#)

Microsoft Hungary Kft. contacts: Budapest, M épület, Graphisoft park 3, 1031

Microsoft Hungary Kft. [Privacy Policy](#)

8. Rights of Data Subject

a. Right to Access

The data subject has the right to request information on whether or not his/her personal data are processed, and, where that is the case, what are those personal data concerned.

b. Right to Correction

Our visitors may indicate that the data being processed are inaccurate and to what data the controller should correct them.

c. Right to Deletion

The data subject may request the deletion of his/her data.

d. Right to Restriction

The data subject may request the restriction of his/her data being processed.

e. Right to Data Portability

The data subject may request for receiving his/her processed personal data in a structured, commonly used and machine-readable format (e.g. .doc, .pdf, etc.) and is entitled to transmit those data to another controller without hindrance from the original controller.

f. Right to Objection

The data subject has the right to object the processing of his/her personal data for specified purpose at any time.

9. Links to External Websites

Our website includes links to external sites. Our company has no responsibility or liability for the content and privacy policies of these websites. We advise our visitors to read the privacy policy of these websites for the security of their personal information.

10. Judicial Remedy

We ask our users to contact us at info@eldoradopecs.hu if they feel that ELDORADO Nyelviskola Kft. has violated their privacy rights, so we can remedy any infringement. In addition, we inform our users that if ELDORADO Nyelviskola Kft. does not process the data of subject in compliance with the present privacy policy or the applicable law, they can seek remedy at the District Court of Pécs (address: 7621 Pécs, Széchenyi tér 14., phone: +36 72 522 150, e-mail: birosag@pecs.birosag.hu), or at the competent court of the user's place of residence, or at the National Authority for Data

Protection and Freedom of Information (address: 1125 Budapest, Szilágyi Erzsébet fasor 22/C., phone: +36-1-391-1400, fax: +36-1-391-1410, e-mail: ugyfelszolgalat@naih.hu)

For privacy obligations, users can refer to the following law:

Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information Regulation (EU) 2016/679 of the European Parliament and of the Council („GDPR”)

Cookie Policy

The present cookie policy is intended to inform users about the terms and conditions about cookies used by the website of ELDORADO Nyelviskola Kft.

1. Definition of Cookie

A cookie is a small file that is placed and stored by internet browsers on users' devices when they visit a website. These cookies help our website to recognise that you have already visited our website. Most internet browsers accept cookies by default. You may modify your browser settings in order to disable cookies and to warn you if cookies have been placed on your computer device.

2. Types of Cookies

a. Cookies can be classified into the following two categories based on their storage time:

- **Session Cookie:**

These cookies are stored only temporarily, as long as the user browses a website. When the user closes the internet browser, these cookies are deleted. These cookies do not contain any personal information and are not suitable for user identification.

- **Persistent Cookie:**

These cookies are used every time when a user visits a website.

b. Cookies can be used according to their function as follows:

- **Analytics:**

These cookies display information on the patterns and duration of browsing. These cookies remain on the client computer depending on their lifetime, and they can be used by services such as Google Analytics. These cookies do not contain any personal information and are not suitable for user identification.

- **Social Networks:**

These cookies allow users to easily access social media networks, share their opinions and information about our products with others. They are used by third party services such as Facebook and Google. These cookies may contain personal information and are suitable for user identification.

- **Functional:**

These cookies display information on whether the user has visited the website before and what kind of device he/she used to visit the site. They remember user name,

password, language preference and location. These cookies may contain personal information and are suitable for user identification.

- **Media:**

These cookies allow users to watch videos on a website, for example. They are used by third party services such as Youtube. These cookies do not contain any personal information and are not suitable for user identification.

- **Advertising:**

These cookies are used to send information and newsletters to users according to their preferences. These cookies may contain personal information and are suitable for user identification.

3. Cookies Used on our Website

The website operated by ELDORADO Nyelviskola Kft. uses exclusively, from the cookie types mentioned above, analytics cookies that are used for statistical purposes, session cookies for Skype chat contact.

4. Cookie Use on our Website

At the bottom of our company's website, a so-called cookie bar draws our visitors' attention to the cookie use on our site for statistical purposes, and they will be loaded only after accepting cookies.